

C-55 Assist Runs And Code 2 Responses

Emergency Manual

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Policy/Procedure

1. Assist Runs:

- 1. An Assist incident involves a response to non-emergency incidents as determined by Dispatch based on information given. The Assist type-code replaces the old 'In-service Assist' type-code.
- 2. Dispatch will assign units as dictated in the Communications (E) Manual.
- 3. The units will respond immediately. They will respond using the shortest, most direct route observing all traffic regulations. Units shall respond without operating their emergency lights and sirens.
- 4. While responding, the unit(s) will be in an "Assist" status and available for emergency runs of a higher priority. If it becomes necessary for Dispatch to send the unit responding to the Assist to a higher priority emergency, another unit will be assigned to the original Assist run. Once units report on-scene, they will not be replaced.
- 5. Units shall operate on Channel 3 during the entire "Assist" run.
- 6. All radio communications will be the same as for other types of alarms.
- 7. "Assist" runs include but are not limited to patients that need help getting moved to another position for where they are found, such as into a standing position, a chair, a bed, a wheelchair, etc. Though in most cases, the patient has not had a medical event to cause the needed assistance, a scene size-up will be performed and a medical and incident history as to why EMS was called will be determined and documented. The crew will obtain vital signs and perform a complete patient assessment. An electronic EMS patient care report (ePCR) with all pertinent

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information will be completed after the incident is terminated which includes all pertinent information.

- 8. After the completion of the incident, the unit shall notify Dispatch that they are terminating the incident, utilizing the following format:
 - "Dispatch, Engine 5's, assignment is complete. E5 is now available for service".
- 9. Company journals and incident reports shall be filled out using the same format as is routine.

2. Code 2 Responses:

- 1. A "Code 2" incident involves a response to low priority incidents as determined by Dispatch based on the information given.
- 2. Dispatch will assign units as outlined in the Communications (E) Manual.
- 3. While responding the unit will be out-of-service and unavailable for other incidents. Unit(s) shall respond without emergency lights or sirens operating and follow all traffic laws.
- 4. Upon arrival the Incident Commander will operate as normal using all proper procedures dictated by the nature of the incident.
- 5. Company journals and incident reports shall be filled out using the same format as for all incidents.

See Also:

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